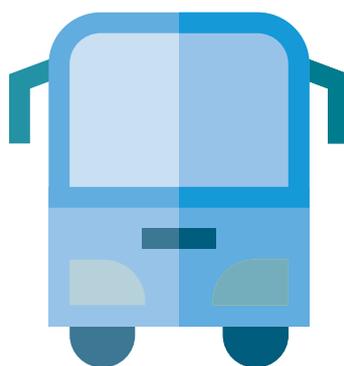




# GETTING AROUND

## HOLIDAYING SAFELY





# Holidaying safely in Trentino: getting around and using public transport

Trentino boasts a wide network of local services – buses, shuttles and trains – which guarantee transport within the largest towns on the valley floor as well as links between these settlements and the mountain valleys surrounded by countryside.

At the moment, the local transport system has resumed operating as normal, though with a number of procedures and measures in place to guarantee that its services can be provided while protecting all users.

With this guide you will learn more about how the Trentino Trasporti network works and you can help to guarantee that the service operates in complete safety, for you and for others.



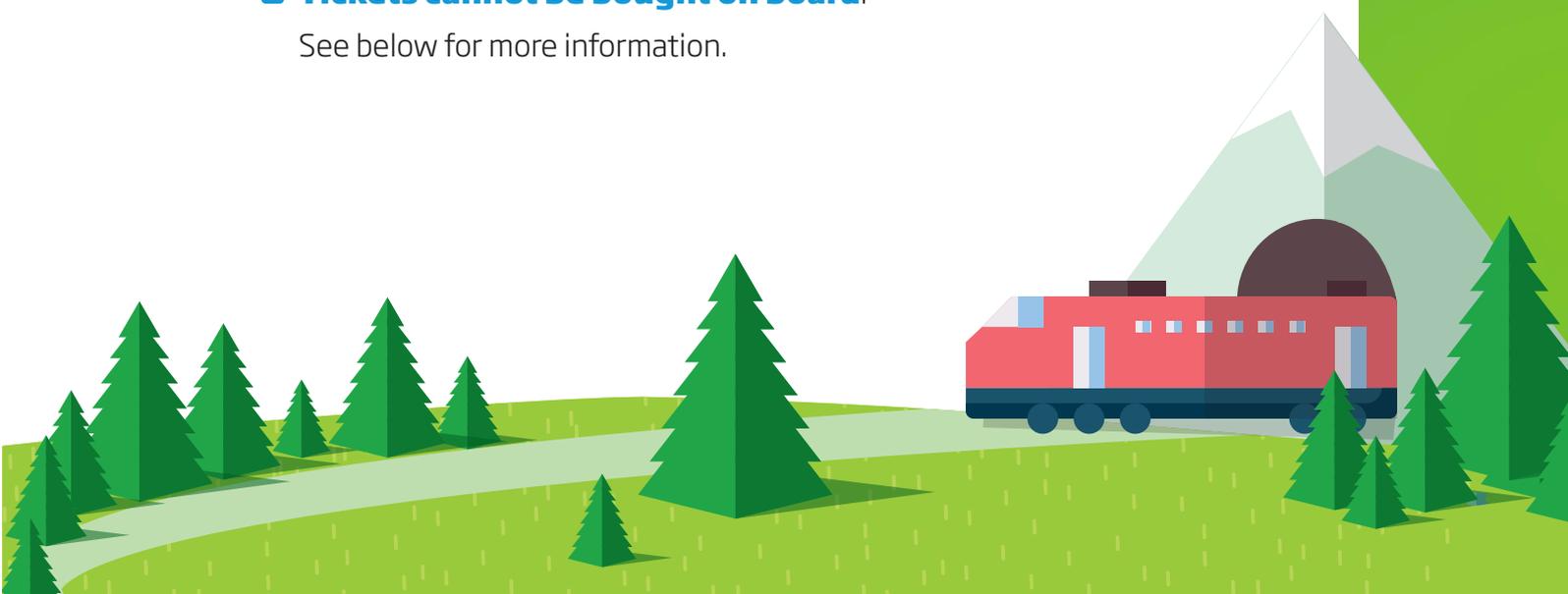
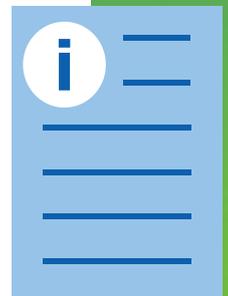
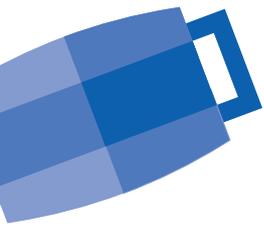


# What we're doing to take care of you



To guarantee the safety of all passengers, public transport vehicles are sanitised and disinfected at least once a day. Moreover, the following precautionary measures have been put in place:

- On all vehicles, in stations and at bus stops, it is mandatory to **maintain distancing of at least 1 metre** from other passengers and **always** wear a **mask** which correctly covers your nose and mouth.
- If you have a fever or other **symptoms** attributable to COVID-19, the use of public transport is strictly prohibited.
- Vehicles will be running on a **reduced capacity**, and you may only **sit in the specifically marked seats** on board. Vehicles for transport within towns will have some standing room for passengers, but this will not be available on vehicles that travel outside the town. Once maximum capacity has been reached, the driver cannot allow more passengers on under any circumstances.
- At bus stations, in ticket offices and on board vehicles, you will find **instructions** to follow for occupying the **available spaces** and for following any routes put in place to prevent gatherings.
- Passengers must enter and exit the vehicle in an orderly fashion, using only the **doors indicated** and always maintaining the minimum distance from other passengers.
- **Tickets cannot be bought on board.**  
See below for more information.





## Tickets

Tickets for the use of public transport services can **NO LONGER be purchased on board the vehicle**. But don't worry: there are plenty of ways to obtain your ticket for travel.

- For transport services within the city, you can purchase physical **tickets** from tobacconists and newsagents, at bus stations or from automatic ticket machines. To travel outside the city, you can purchase your ticket at the bus station.
- To make the service run more smoothly, **SMART payment** procedures are preferred at this time. In fact, you can purchase a ticket for your trip using your smartphone, thanks to the **authorised Apps** [Open Move](#) and [Dropticket](#). This also gives you a discount of 20 cents on the flat rate for travelling outside the city, which has been set at €2 per person per trip.
- Alternatively, you can purchase a **pay-as-you-go card** for €1, which is not in the name of any specific holder. This is a convenient microchip card available from bus station ticket offices, train stations, or in the Famiglie Cooperative stores you can find throughout the territory. This card can be credited when purchased, and topped up again also at ATMs whenever the credit runs out. Pay-as-you-go cards can only be used by one person at a time.
- **Always remember to stamp** your ticket or pay-as-you-go card when you get on board, whether you're travelling inside or outside the town. If you use multiple means of transport (a bus and a train), you must remember to validate it both when you get on and get off each vehicle you use.



If you're a visitor to Trentino and you have a Trentino Guest Card, check out [this section](#) to learn more about how to use it.





## Timetables



Before planning your journey, carefully **check transport times** by consulting the timetables or asking for help at a [tourist office](#) or the accommodation facility where you are staying.



Information line

**+39 0461 821000**

07:00 a.m. - 7:30 p.m. / Monday to Saturday

We advise you to consult the Trentino Trasporti or Trenitalia website for extra-regional train service:

[trentinotrasporti.it/en](https://www.trentinotrasporti.it/en) | [trenitalia.it/en](https://www.trenitalia.it/en)

## Useful services

- To help you make use of the **cable lifts** located in mountain areas, we have prepared a special guide on that topic for you. Read more [here](#).
- For specific information on the **connection services** available within individual valleys, such as seasonal shuttle buses or local bike shuttle services, we recommend that you contact your nearest [tourist information office](#).



**1500**

National COVID  
emergency number

**800 867388**

Freephone number  
for the Trentino  
Health Department

**112**

Unique number  
for other types  
of emergencies